



Winter Course Evaluation Form (July-Sept 2009)

What did you think of this course?

In order to improve our services, your feedback is important. Your honest answers will help us to provide better courses for you and others in the future.

We request that you please complete this questionnaire and return:

- personally to the teacher of your course
- OR
- electronically by downloading in Word from <http://www.balaibahasaperth.org/courses.htm> , completing and emailing to info@balaibahasaperth.org
- OR
- by post to Balai Bahasa Indonesia Perth (Inc) PO Box 6683 PERTH 6892

I am currently enrolled in: Beginners 1 Beginners 2 Intermediate

Evaluation Key

5 Excellent 4 Very Good 3 Good 2 Poor 1 Very Poor

Overall Evaluation

The COURSE 5 4 3 2 1

The TEACHER: 5 4 3 2 1

The FACILITIES: 5 4 3 2 1

Content of classes

	5	4	3	2	1
New and informative lesson material					
Relevant					
Practical and useful material					
Issues/questions adequately addressed					

Additional comment/s: _____

Environment

	5	4	3	2	1
Were there minimum disruptions					
Location of the classes					
Facilities					

Additional comment/s: _____

Teaching method

	5	4	3	2	1
Suitable learning activities					
Length of program					
Handout materials					

Additional comment/s: _____

Teacher/Presenter

	5	4	3	2	1
Professionalism					
Knowledge of subject/ability to answer questions					
Style and delivery					
Enthusiasm and encouragement					
Confidence and clarity of presentation					
Organisation					

List something the teacher did well _____

Suggest something the teacher may like to do differently _____

- I plan to continue in a Balai Bahasa Indonesia Perth Summer Course in October 2009
 I do not plan to continue in a Balai Bahasa Indonesia Perth Summer Course in October 2009

Please tell us how you found out about us

- Newspaper Enrolled by my employer Friend/colleague
 Magazine/Newsletter Internet Other

Feedback on Balai Bahasa Indonesia Perth as an organisation

Level of service you received from Balai Bahasa Indonesia Perth

5 4 3 2 1

Please tell us what you think we are doing well: _____

Suggest something we should do differently: _____

Testimonial

We would appreciate a brief comment about your experience learning Indonesian with us:

We appreciate your time in completing this evaluation. Terima kasih!